## **RETURN POLICY**

We accept returns in sellable condition in all original packaging within 30 days of purchase for a full refund minus all shipping costs. All returns must be authorized first by phone or email.

Custom-made and special-order items are not returnable.

We cannot guarantee that a product's color will match exactly what you see on your computer screen, as all screens are different. If you are unsure of how a product will look in real life, we encourage you to contact us for more information before placing your order.

In the rare event that an item arrives damaged or defective, the customer is responsible for letting us know via phone or email within 24 hours of receipt. The customer is to save all packaging and shipping materials until notified otherwise.

Customers may cancel an order at any point prior to shipment. If an item has already been processed for shipment, cancellation is no longer an option. Unfortunately, we are unable to cancel custom-made and special-order items.

## **SHIPPING POLICY**

Most items are in stock and ready to ship. If you order an item that is not in stock, we will notify you with an ETA, at which time you will have the option to cancel your order.

## **PRIVACY POLICY**

We will never share or sell your information with any third party. Your name, email, phone and address will be used solely for order-related communication and shipments. We do not store credit card information, which is ran securely to prevent interception by third parties. We use Google Site Stats for tracking sales made through our Google ads. Though none of your personal information is being used or recorded in any way, you may disable this cookie if you wish.